# DRAFT v.2 - nGMS customer communication

Microsoft is moving to Intune Android Open Source Project (AOSP) device management later this year. This applies to all Microsoft Teams Rooms on Android and Teams panels devices that are enrolled to Intune.

AOSP Device Management replaces the legacy Android Device Administrator. This is a mandatory migration for all Microsoft Teams rooms Android systems. For Cisco devices running Microsoft Teams Rooms, this will take place in the start of 2025, with AOSP firmware being rolled around the start of February.

There are no changes to device functionality for the end users.

Follow Microsoft’s [guidance for migration](https://learn.microsoft.com/en-us/MicrosoftTeams/rooms/android-migration-guide) to ensure your devices are migrated between MDM platforms.

## Cisco collaboration devices for Microsoft Teams Rooms with Cisco as the software provider

If your devices are Control Hub registered and get their software updates from Webex, follow Step 1 and Step 2 in the guidance for migration. When you have completed both steps go to [this](foo.bar) form to register that your organization has completed the migration and can receive AOSP compatible firmware. We recommend this to be done as soon as possible.

If you have not completed the migration steps and registered your organization by the time AOSP firmware is being rolled out, Cisco will block Teams Rooms devices from upgrading. This block will remain until your organization has been registered as ready. Be aware, any system that was blocked on a channel with AOSP firmware, will immediately upgrade after the block is removed.

In the case that the organization has been registered but the migration was not completed, systems will be logged out when receiving the AOSP firmware.

## Cisco collaboration devices for Microsoft Teams Rooms with Microsoft as the software provider

If your devices are not registered to Control Hub or have Microsoft as the software provider selected in Control Hub, follow the guidance for migration.

In Teams Admin Center, you can see when AOSP DM compatible firmware is available for your devices. Follow [Microsoft Teams support blog](https://techcommunity.microsoft.com/blog/microsoftteamssupport/moving-teams-android-devices-to-aosp-device-management/4140893) for more information and updates on when AOSP DM firmware has been made generally available in Teams Admin Center.